

Cambridge University Press

978-0-521-72024-3 - Duty of Care in the Human Services: Mishaps, Misdeeds and the Law

Rosemary Kennedy

Table of Contents

[More information](#)

Contents

Acknowledgements	<i>page</i> ix
Author's note	xi
Part 1: Positioning and mapping the territory of human service mishaps and misdeeds	
Chapter 1: The shadow world	3
Chapter 2: Ideals, actors and actions	22
Part 2: Mishaps and misdeeds through a law lens	
Chapter 3: Public law of general application	49
Chapter 4: Public law of particular relevance to the human services	68
Chapter 5: Private law and suits	87
Chapter 6: Private law – negligence	104
Chapter 7: Private law – other torts and civil actions	125
Chapter 8: Legal processes, quasi and indirect legal scrutiny	140
Part 3: Mishaps and misdeeds through a human services lens	
Chapter 9: Service delivery – screening, assessment and planning	165
Chapter 10: Service delivery – implementation and closure	185
Chapter 11: Information and records management	208
Chapter 12: Relationships, rifts and reactions	234

Cambridge University Press

978-0-521-72024-3 - Duty of Care in the Human Services: Mishaps, Misdeeds and the Law

Rosemary Kennedy

Table of Contents

[More information](#)

viii | CONTENTS

Part 4: Mishaps and misdeeds through a unified lens

Chapter 13: The consequences lottery 249

Coda 267

Appendix: Finding the law and cases 275

References 278

Index 305